

FAQs (frequently asked questions)

Bath Street Closure and relocation to Coseley Medical Centre

• Who has proposed these changes?

The three current partners of Bath Street Medical Centre, Dr S Mahbub, Dr K Majid and Dr A Paramanathan.

• Why is my surgery potentially moving?

Bath Street Medical Practice is a small surgery where clinicians often work in isolation due to its size. Relocating staff to Coseley will create a safer and more collaborative working environment, allowing colleagues to work alongside one another.

The limited space at Bath Street restricts the ability to employ additional staff.

• How many patients would be affected by this change?

The current patient list size at Bath Street is 2696.

• What will be the benefit to patients?

Coseley Medical Centre features ten clinical rooms and a spacious waiting area. The premises include a car park with 21 spaces, ensuring ample parking for patients and staff.

Patients will have access to the full range of services currently provided at Bath Street, along with additional services available at Coseley. At Coseley, we offer minor surgery, joint injections, contraceptive implant and coils. We also have a diabetes specialist nurse so patients with diabetes won't have to refer to the community diabetes team to start insulin. Coseley is also open every Saturday offering access each week to a clinician, nurse and blood appointments.

• How close is Bath Street Medical Centre to Coseley Medical Centre?

Bath Street Medical Centre is 1.7 miles from Coseley Medical Centre.

• Where would the closest pharmacies be?

Millard & Bullock which is a very short walk from the surgery, 0.1 mile a 1 minute walk.

•If you move and share a building with other practices, will there be less appointments and longer waiting times to be seen?

Coseley Medical Centre is the only surgery within the building, it is a purpose built building that has ten clinic rooms. We have 3 Doctors working daily, as well as a Paramedic, Prescribing Nurse, a Diabetes Specialist Nurse, two Practices Nurses, a Health Care Assistant and a Physician Associate. The extended team gives a lot more appointments than currently offered so there will be no increase in waiting times.

•I don't drive, how would I get to Coseley Medical Centre?

Coseley is a 20 minute bus journey from Bath Street Medical centre, a 36 minute walk or a 13 minute bike journey.

•I am housebound, would someone still be able to come and see me at home?

All housebound patients would receive home visits as they currently do.

•What do I need to do?

If you wish to transfer to Coseley Medical Centre you don't have to do anything. Once our engagement period has finished the results will be presented to the Integrated Care Board who will then make a decision on our proposal. If the proposal is agreed, a date for the relocation will be set. All records will automatically transfer following this date.

•What will happen to my medical records?

All records will automatically transfer to Coseley Medical Centre if the proposal is agreed and once a date for relocation has been set.

•Will I still be able to see my usual GP or clinician?

If the proposal is agreed we would anticipate all staff to transfer to Coseley.

•Will there be adequate parking at the new location?

Coseley Medical Centre has a large car park with 21 spaces including disabled parking bays

•Will the new location be accessible for disabled people or those with mobility issues?

All ten clinical rooms in Coseley are located on the ground floor for easy access.

•What if I don't want to continue being a patient at this practice?

If your preference would be to register with a different practice, you will find details of other practices in your area on the NHS Choices website www.nhs.uk or by telephoning NHS England Customer Care Contact Centre on 0300 311 2233.

•How can I share my views on the proposed changes?

We would like to hear your thoughts on this proposal to move:

- **PPG meeting** –
- **Survey** – complete a short survey, using the link or QR code displayed in the surgery or on the website, collect a paper copy from our practice and hand it to the reception team once you've completed it. If you require the survey in a different format or language, or if you need help completing this, call 01902 887870. Deadline: 31 March 2025.
- **Drop-in sessions** – If you want to find out more about the potential relocation, come along to one of the following sessions at

Patients can also attend a drop-in session at their surgery:

14th May 4.30pm to 5.30pm at Bath Street Medical Centre

19th May 12pm to 1pm at Coseley Medical Centre

27th May 1.30pm to 2.30pm at Bath Street Medical Centre

If you are not available on the above dates and want to get involved or have any general comments, then please get in touch with us via email on:

M87621.docman@nhs.net